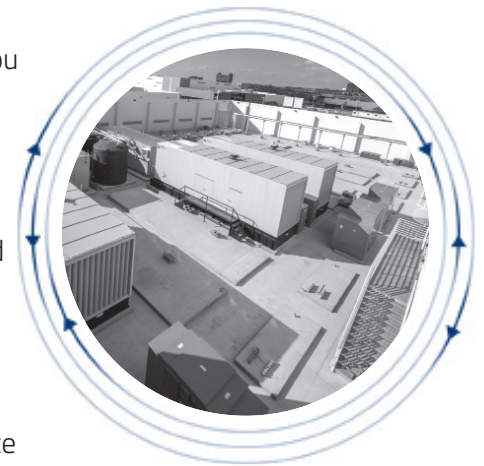


Secure Hosting Services

Integral to any online solution is a quality data center providing application access, availability, data security and overall confidence. ImageTrend's hosting offering includes state-of-the-art facilities and equipment, industry-leading application security and excellent technical support.

Hosting Expertise

ImageTrend's hosting experience is unmatched in the industry and ensures that you receive a fast response time, personnel who have a deep understanding of the configuration, and customizations not possible with other hosting providers. Additionally, ImageTrend carries cyber liability insurance which includes \$5 million sub-limits for all categories of cost for data breach - giving you the peace-of-mind you need to know your data is secure.



Certified Hosting

ImageTrend's Certified Hosting gives you the additional assurance and best practice documentation needed to address internal security and compliance standards. With Certified Hosting, you receive all of ImageTrend's existing best practices with regards to security and performance, time with an individual on ImageTrend's Security Team, and access to a third-party security audit report. The third-party audit report, conducted by Coalfire, Inc., provides assurance that data is kept secure in accordance with the HIPAA/HITECH Security Rule with control mapping to the NIST 800-53 cybersecurity framework.

Physical Facility

ImageTrend hosting resources are located within DataBank facilities in Eagan, Minn. and Dallas, Texas. Requirements, such as power supply and power conditioning, normal and peak bandwidth capacity, security and fail over locations, are all part of an overall strategy to provide the most reliable hosting facility possible. Key features include:

- Uptime Institute certified, Tier-III constructed facility
- On-site security and support personnel 24x7x365
- Managed Internet service supporting both IPv4 & IPv6, utilizing a multi-carrier blend with a fully redundant routing infrastructure
- Multiple redundant power distribution paths
- Redundant HVAC design for stable airflow, temperature and humidity

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