

IMAGETREND® REVENUE SERVICES

Complete Revenue Cycle Management

ImageTrend's Revenue Services Team provides professional billing services to manage the complete revenue cycle for EMS agencies and fire departments. Our services leverage the power of our Billing Bridge® software, run by an experienced team of billing professionals. Track patient care episodes and manage the billing process from charge capture to final payment of a balance, all in a hands off approach.



High Visibility and Transparency

View real-time, 24/7 financial status via dynamic dashboards with the ability to run standard reports any time you need them. This full access to the health of your agency provides you with your financial summary, aging reports, financial statistics and other details providing you with the data needed to make the best decisions.



Convenient Patient Gateway

With myEMSCare™, patients can log in to an online gateway to make payments and complete surveys.



The Details Matter

The ImageTrend account advisor connects with you monthly after implementation and oversees the revenue recovery process from the time the patient or fire data is imported through payment receipt - and everything in between.



Team of Experience

ImageTrend's professional staff includes Certified Ambulance Coders (CAC), Certified Ambulance Documentation Specialists (CADS), Certified Ambulance Compliance Officers (CACO) and Account Advisors with an exemplary response rate. Services include insurance billing, self-pay billing and collection submission, account management and payer forecasting details, along with clean claim processing. Our customer service representatives are revered in the industry for their superior subject matter expertise, empathy and effectiveness. Gain peace of mind knowing that ImageTrend will ensure you are properly funded so you can concentrate on serving your community.

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Security

The multi-tiered security module incorporated into this application meets HIPAA guidelines and has been reviewed and approved by HIPAA officers of various organizations. The reporting and auditing functions of the application's procedures allow for complete safeguarding and immediate notifications of any attempted breaches. This provides for data access only through assigned permissions and ensures that only those intended see their data and can access it for reporting. Our audit process includes annual external SOC 1 type II Audits and automated and manual internal monthly audits.

Seven Steps to Success



IMAGETREND®
CONNECT

**Join us at our annual
Connect User Conference!**

Connect with industry leaders and peers nationwide.
More information: www.ImageTrend.com/Connect



For more information contact
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