NERIS Transition – Frequently Asked Questions

What is NERIS (National Emergency Response Information System)?

NERIS will replace NFIRS (National Fire Incident Reporting System) as the National Fire Incident reporting system. NERIS is a secure, cloud-based platform that integrates external data sources to augment baseline incident data. It enables local fire and emergency service agencies to access and utilize their own data, in near real-time, to inform mission-critical decisions.

Why is NERIS replacing NFIRS?

Updating NFIRS was necessary to achieve modernization, improve data accuracy, and enhance decision-making capabilities in reporting. NERIS emerged as a solution to these challenges, conceived from an extensive, collaborative effort involving technical experts, industry leaders, and interagency partners. Features of NERIS include:

- Cloud based
- Near Real Time data is possible
- Data submission by API
- Interoperability via API

What is the timeline for the transition from NFIRS to NERIS?

2024
- Release Beta Schemas
- Complete Prototype system and evaluation with 6 Beta departments
- Onboard 50 Beta departments
- Beta Schemas to be frozen 11/4/2024

2025
- NERIS will onboard additional agencies
- Will be a "hybrid" reporting year where both NFIRS and NERIS records will be accepted by FEMA
- NFIRS Server to be decommissioned 12/31/2025

2026

- 1/1/2026 - Only NERIS reporting will be accepted by FEMA

What is the timeline for ImageTrend development and implementation to NERIS?

2024

- Developing Integration for NERIS

2025 1H

- Q1 Integration for NERIS Core datasets completed
  - Entity
  - Incident
- Q2 Integration for NERIS secondary datasets completed
  - Incident Analysis (currently known as Fire Investigations)
  - Community Risk Reduction (currently known as Inspections)
  - Health and Wellness (Currently known as Personal Exposures)
  - Start Onboarding Key clients
    - Onboard NERIS Beta Agencies
    - Onboard 13 Fire Repository States
    - Onboard AA Fire Clients
    - CORE sites
- Q3 Transition
  - Onboard one Letter group each month for the remainder of the year

2025 2H

- Continued Enhancements based on NERIS Updates and Field feedback

2026

- Continued Enhancements based on NERIS Updates & Field feedback
- 1/1/2026 - NERIS live

ImageTrend

What does the transition mean for ImageTrend Fire customers?

	Configuration	Training Needed	Time Commitment
Who is Responsible?	Client System\Agency Admin	Experienced Admins will need minimal training Inexperienced Admins will need training	For sites with large amount of custom configuration = High Standard sites = Medium
Who is Affected?	Users will have a different documentation experience	All Users will require training	Low for majority of Users

When can my agency transition to NERIS?
- This is the plan as of Today:
- Agency must be selected by NERIS to be a BETA agency.
- ImageTrend will Transition NERIS BETA agencies starting in Q2 2025.
- There will be a sign-up process for agencies to choose when to transition.

Will Elite Fire agencies receive training?
- Yes, training will be available in Q1 2025 including:
  - Step by Step guide in University
  - Recorded videos - how to configure
  - Live monthly webinars

What can my agency do to prepare for this transition today?
- Data Validation
  - Verify Users list
  - Vehicles
  - Agency Locations
    - Select headquarters
- Review Current Usage
  - Create list of reports currently used
  - Create list of used Supplemental Questions

- Create List of agency specific Validation & Visibility Rules

Will there be a cost to transition to NERIS from ImageTrend?
- There will be no charge to transition to NERIS from ImageTrend. There will be an optional offering of a 4-hour program consisting of two 2-Hour webinars. The sessions will guide clients through the NERIS transition process and outline the steps they need to take.

Will ImageTrend support Plus 1 codes with NERIS?
- Yes

Will ImageTrend support custom fields with NERIS?
- Yes.

Will there be continuity in reporting between NFIRS and NERIS?
- ImageTrend will provide continuity in reporting where available.

Will it be possible for agencies to report to states?
- Yes.

Will it be possible for States to retrieve Direct Entry data from NERIS?
- Yes.

How can I keep up to date with the NERIS updates and discussion?
- Sign up for the official NERIS notifications under "Stay Informed"
- Raise your hand with NERIS
- Join our monthly Client Connection for Elite Fire Users
- Visit https://www1.imagetrend.com/neris-updates
- Check our blog for updates from ImageTrend